



Camden County, MO  
Emergency Management Agency  
And  
Camden County, MO  
Community Emergency Response Team

# Magic Dragon Street Meet EVENT AFTER ACTION REPORT

Prepared by

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## Executive Summary

The EMA and CERT's services were requested for the Magic Dragon Street Meet to provide control over designated parking and assist with the flow of traffic.

## Project Overview

<b>Project Name:</b>	2022 Magic Dragon Street Meet
<b>Date:</b>	May 7, 2022
<b>Duration:</b>	13 hours
<b>Location:</b>	Bagnell Dam Strip
<b>Planning Team:</b>	CC EMA staff, Tim Giedd, Ranita Jones
<b>Number of Participants:</b>	8
<b>Oversight:</b>	Camden County EMA

## Assessment

**Objective 1:** Provide traffic control for the duration of the event.

**Activities:** Manage the flow of traffic through the detour route.

**Assessment:** CERT volunteers worked well with the non-CERT volunteers in directing the traffic for the duration of the event. Congested traffic was well-managed by CERT volunteers. There were no traffic accidents at the event. There was three times as much traffic (both vehicular and pedestrian) than predicted by event management.

**Objective 2:** Provide parking support for the duration of the event.

**Activities:** Block off parking and allow only cars with placards to park in designated areas.

**Assessment:** Parking was oversold for the event, not only for the show cars but also for the public. CERT needs more parking areas if the chamber is going to sell that much overcapacity, in particular the handicapped parking. The signage

marking the parking lots was clear. More signs farther out from the strip are needed to indicate parking areas and WHERE the special parking spots are located.

**Objective 3:** Test the CERT radios.

**Activities:** During the event, CERT volunteers remained in contact with each other and with the Incident Command Post using the CERT radios.

**Assessment:** Radio communications during the event failed repeatedly, often due to operator error. Some volunteers had trouble hearing the radio transmissions due to the event. More CERT radio training is requested and better equipment is being arranged by the EMA.

## Conclusion

All CERT members did a good job working the event, adapting to various situations that arose, and working as a team. There were no complaints where or when CERT was working. No CERT volunteers complained about tasks they were asked to do despite them being strenuous and far beyond what they were originally assigned due to event crowd capacity. A very special thanks goes out to Joan Michaelree from CERT and EMA leadership for working the full event!

## Recommendations

The recommendations for the next event are:

1. Whenever there are less than 8 CERT members working an event, ESPECIALLY for traffic control, there needs to be only 2 locations in addition to the trailer.
2. When the CERT Coordinator or Assistant Coordinator is working as both the Incident Commander and as a traffic controller, when they need to handle something as the Incident Commander, they need to step aside for a moment as a traffic controller and focus on handling the issue at hand.
3. Ideal traffic control locations for CERT members would be main intersections due to traffic control training/experience.
4. Traffic control refresher training is needed, especially for multi-point situations.

5. CERT volunteers should keep speaking to a minimum to individual vehicles at traffic control locations. They should also keep radio transmissions to a minimum unless needed.
6. Ensure that radio contact between CERT volunteers and EMA personnel is in place.
7. Look into replacing CERT radios altogether, either by purchasing new ones or using the EMA radio banks. In either case, look into getting ear pieces for better hearing.
8. Ensure that all CERT members reach out to the CERT Incident Commander for anything they need so the Incident Commander can send people or equipment to their location.
9. More radio training for CERT is needed, including the proper use of the equipment and what to say over the radio for event.